

## **WARNING**

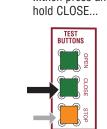
To reduce the risk of INJURY or DEATH:

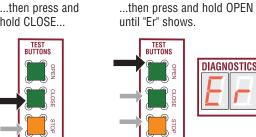
- DISCONNECT power and battery BEFORE installing or servicing operator.
- · Replace ONLY with fuse of same type and rating.
- To be compliant with UL325 and industry safety guidelines, qualified monitored external entrapment protection devices such as photoelectric sensors or edge sensors are required to be installed with this operator at each entrapment zone. Use ONLY LiftMaster approved entrapment protection devices (refer to the accessory page of manual).
- See manual prior to servicing regarding maintenance and required safety testing.

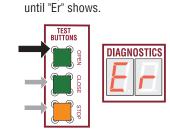
## Diagnostic Codes

## TO VIEW THE CODES:









The operator will show the code sequence number followed by the code number:



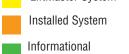




The first number shown is the most recent code (example: "01"). The display will show the sequence of codes that occurred starting with "01" and going up to code "20".

**CODE NUMBER** The second number shown after the code sequence number is the code itself (31-99, example" "31").







CODE	MEANING	SOLUTION
31	Main control board has experienced an internal failure.	Disconnect all power, wait 15 seconds, then reconnect power (reboot). If issue continues,
		replace main control board.
32	Linear Drive Disengaged (Arm 1) Linear Drive Disengaged (Arm 2)	Disengage then re-engage arm. Check wiring an connections.
34	Absolute Position Encoder Error, not getting	Check the operator cable connections, then
34	position information from encoder	reprogram the limits.
35	Max-Run-Time Exceeded Error	Check for an obstruction, then reprogram the limits.
36	Product ID Error	Was the control board just replaced? If so, erast limits, enter limit setup mode and set limits. If not, disconnect all power, wait 15 seconds, then reconnect power before changing product ID harness.
37	Product ID Failure	Unplug product ID harness then plug back in. Disconnect all power, wait 15 seconds, then reconnect power before replacing product ID harness.
38	Hard Stop Limit (Arm 1)	Limit may be set too tightly against a non-
39	Hard Stop Limit (Arm 2)	resilient hard stop (re-adjust limit). Operator ma be at end of travel (re-adjust mounting).
40	Battery overvoltage	Too much voltage on the battery. Check harness Make sure there is NOT a 24V battery on a 12V system.
41	Battery overcurrent	Possible short of the battery charge harness. Check harness. Make sure you do NOT have a
	No battery at boot up	12V battery on a 24V system.  Check battery connections and installation.
42	,	Replace batteries if depleted to less than 20V on a 24V system or less than 10V on a 12V system Make sure there is NOT a single 12V battery on 24V system.
43	Exit Loop Error	Failure or missing loop (SHORT or OPEN - LiftMaster Plug-in Loop Detector only) Check
44	Shadow Loop Error Interrupt Loop Error	loop wiring throughout connection. May be a
45	monapt 200p Entit	short in the loop, or an open connection in the loop.
46	Wireless edge battery low	Replace batteries in wireless edge.
50	Run-Distance Error	Gate unbalance detected. Make sure the gate is installed on a level surface and not on an excessive grade.
51	Pass-point not detected (Arm 1)	Check yellow pass-point wiring. If limits are not
52	Province to accurred	accurate, reprogram.
53	Brownout occurred	AC/DC board supply dipped below allowable level. Review power supply and wiring. If rebooting, ensure enough time for discharge of power to force a fresh boot.
54	Wireless Second Operator Communication Error	Check the second operator for power. If OFF, restore power and try to run the system. If powered, deactivate the wireless feature and the reprogram the second operator.
60	Minimum number of monitored entrapment protection devices not installed.	Review monitored entrapment protection device connections. This swing gate operator will operate only after installation of a minimum of one external safety device in either the open or close direction.
61	CLOSE EYE/INTERRUPT held more than 3 minutes	Check wired input on main control board; check for alignment or obstruction.
62	CLOSE EDGE held more than 3 minutes	tor anginitent or obstruction.
63	OPEN EYE/EDGE held more than 3 minutes	
64	CLOSE EYE/INTERRUPT held more than 3 minutes	Check wired input on expansion board; check fo alignment or obstruction.
65	CLOSE EYE/EDGE held more than 3 minutes	
66	OPEN EYE/EDGE held more than 3 minutes	
67	Wireless edge triggered more than 3 minutes	Check wired input for wiring issue or obstruction.
68	Wireless edge loss of monitoring	Check wireless edge inputs.
69	Wireless edge triggered	IF an obstruction occurred, no action required. I an obstruction did NOT occur, check inputs and wiring.
70	CLOSE EYE/INTERRUPT triggered, causing	IF an obstruction occurred, no action required. I
74	reversal, preventing close, or resetting TTC CLOSE EDGE triggered, causing reversal,	an obstruction did NOT occur, check alignment, inputs, and wiring on main control board.
71 72	preventing close, or canceling TTC  OPEN EYE/EDGE triggered, causing reversal or	}
	preventing opening CLOSE EYE/INTERRUPT triggered, causing	IF an obstruction occurred, no action required. I
73 74	reversal, preventing close, or resetting TTC CLOSE EYE/EDGE triggered, causing reversal	an obstruction did NOT occur, check alignment, inputs, and wiring on expansion board.
75	and preventing close or canceling TTC  OPEN EYE/EDGE triggered, causing reversal or preventing opening	
80	Close input (EYE/EDGE) communication fault	Check inputs and communication method
81	from other operator  Open input (EYE/EDGE) communication fault from other operator	between operators, either wired bus or radio. Ensure operator is powered. May have to erase the wireless communication and reprogram the
	Close input (EYE/EDGE) communication fault	two operators.  Check the connections between the main board
82 83	(expansion board) Open input (EYE/EDGE) communication fault	and the expansion board.
84	(expansion board)  Non-monitored device detected on the wireless safety system	Non-monitored contact closure devices are not supported. Make sure connected devices are monitored. Check edges for proper orientation
	Force Payareal (Operator 1)	and resistive end cap connection.
0.1	Force Reversal (Operator 1)	Check for obstruction. If no obstruction, check that the mechanical assembly is engaged and
91 92	Force Reversal (Operator 2)	free to move. See section on Limit and Force
	RPM / STALL Reversal (Operator 1)	free to move. See section on Limit and Force Adjustment, and Obstruction Test in the manual Check for obstruction. If no obstruction, check the operator wiring and that the mechanical
92		Adjustment, and Obstruction Test in the manual Check for obstruction. If no obstruction, check

