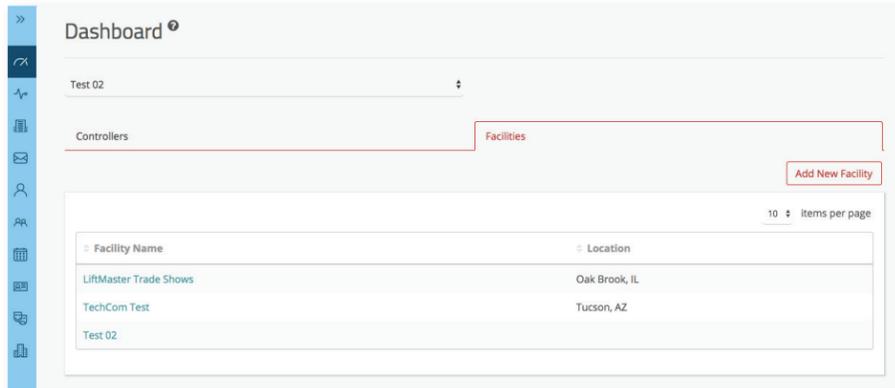




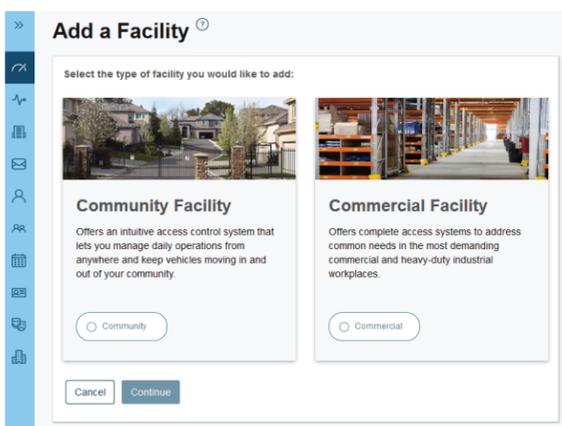
SETUP – myQ[®] Business[™] IF YOU NEED ACCESS TO myQ[®] Business[™] PLEASE CALL LIFTMASTER CUSTOMER CARE AT 800-323-2276 TO SETUP AN ACCOUNT.

1. CREATE A NEW myQ[®] Business[™] FACILITY

1. **A. If existing facility:** Skip to Step 3.
- B. If new facility:** On left navigation bar, click Dashboard, then Facilities tab. Click the Add New Facility button.

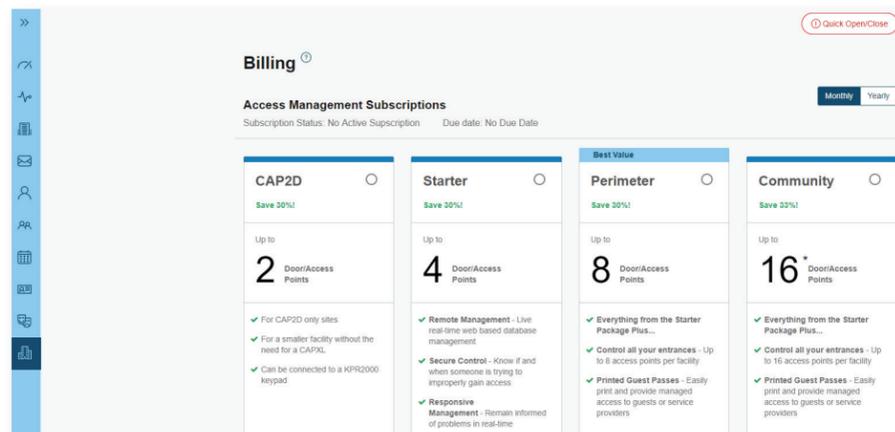


2. Select the Facility type (Community Facility or Commercial Facility).
3. Click Continue.
4. Click Confirm. (You will not be able to change facility type once the facility is created.)
5. Enter the Facility information and click Save.



2. SELECT A SUBSCRIPTION PLAN

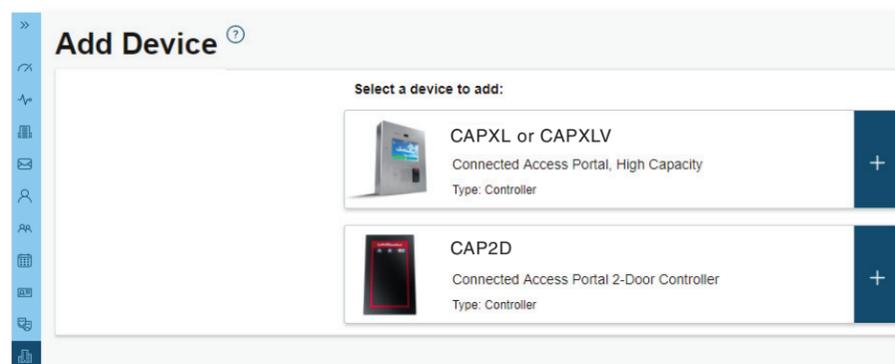
1. Click profile name in upper right corner then select Billing.
2. Select a subscription Plan and Add on features if desired.
3. Enter payment information and select monthly or yearly payments.



3. ADD CAPXLV TO THE FACILITY

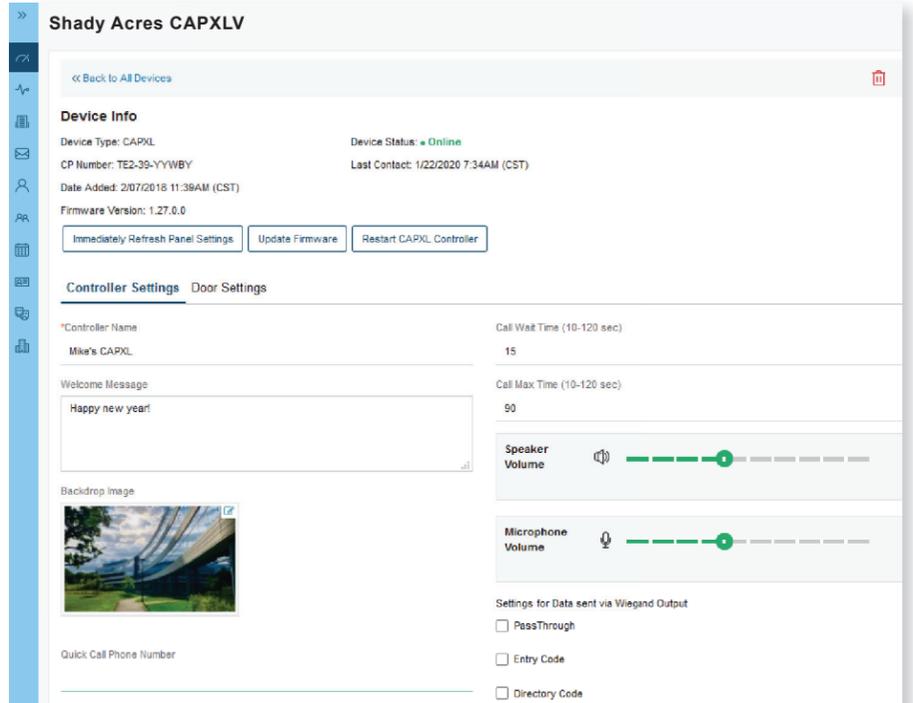
Open the CAPXLV box and locate the CP # on the inside of the enclosure.

1. On the Left navigation bar, select Facility, then click the Device Management tab.
2. Click on the Add Devices button, Select CAPXLV [+], and enter the CP # and name the CAPXLV.
3. Click Save.



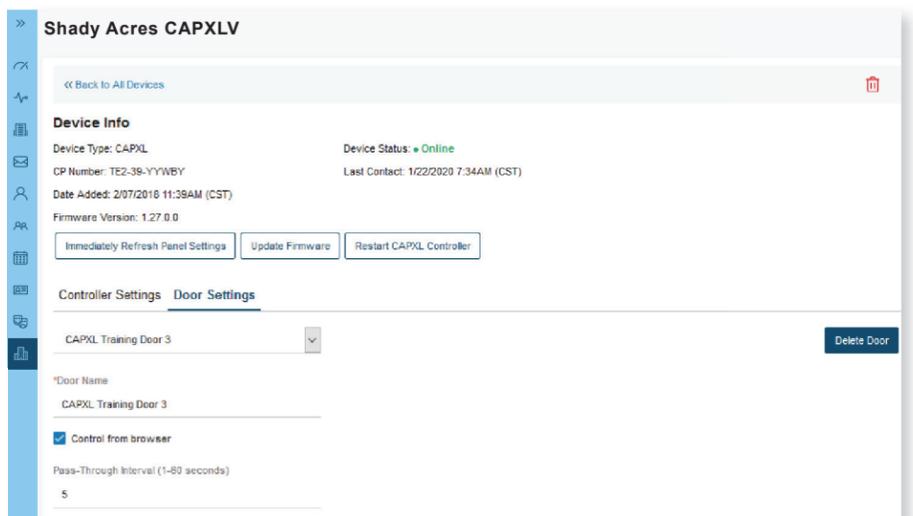
4. CONFIGURE CAPXLV SETTINGS

1. Enter CAPXLV settings such as the welcome message, custom background image, and register or link with Phone.com for VoIP calling service.
2. Click Save.



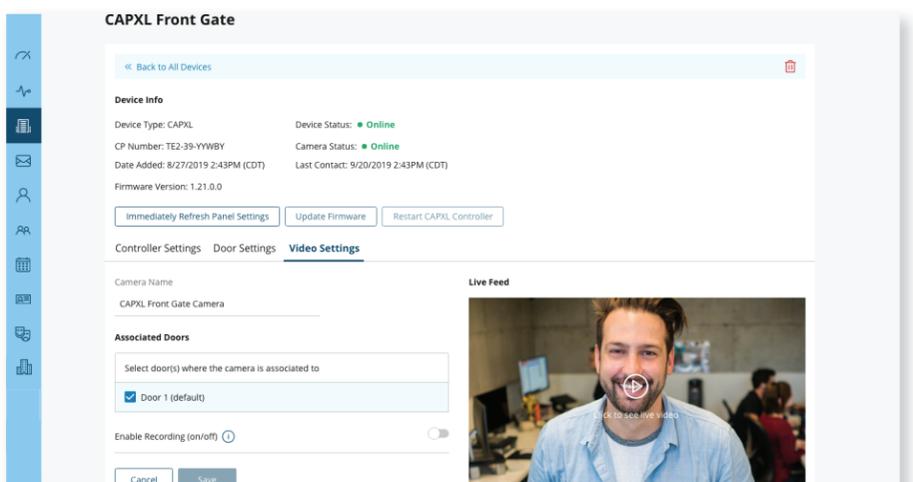
5. CONFIGURE DOOR SETTINGS

1. Click the Doors Settings tab to edit Door settings including hold open schedule, relay hold durations, DTMF tone, and Door name.
2. Click the Add Door button to add additional doors [max 4 per CAPXLV].
3. Click Save.



6. CONFIGURE CAMERA SETTINGS

1. Enter camera name
2. Select which doors will trigger event clips
3. Select Recording (on/off)
4. Click Save



SETUP (CONTINUED)

7. ADD CREDENTIALS

1. On the left navigation bar, click Credentials.
2. Click the Add Credential button to add transmitters, cards, etc. Individually or in bulk to the Facility.
3. Click Save.

NOTE: A credential must be associated to a person for it to be active. See Step 8.

8. INVITE FACILITY OWNER AND ADMINISTRATORS

1. From the People menu, click the Add Person button.
2. Enter first and last name. You may enter other optional information on this page (Email, Role, Address, Directory, Credentials, Access, and Vehicles).
3. Click Save.
4. The person will receive an email invite to log into the Facility with rights determined by their role. The ranking of roles, from highest are Dealer Owner and Facility Owner, which have the most control, followed by Dealer Manager, Facility Manager, Dealer Tech, and Access Manager.

9. ADD PERSON

1. From the People menu, click the Add Person Button.
2. Add staff, residents, and vendors. This includes phone number(s), entry code(s), credentials, group(s), and activation dates.
3. Click Save.

NOTE: A person must be in a group to access any entrances in the community.

10. CONFIRM SETUP PRIOR TO INSTALLATION

Confirm settings match those in myQ® Business™.

Make a test phone call (this can be done by calling a name in the directory or using the SIP test function under Network in the CAPXLV Admin mode).

Disconnect power and Internet after settings have been confirmed.

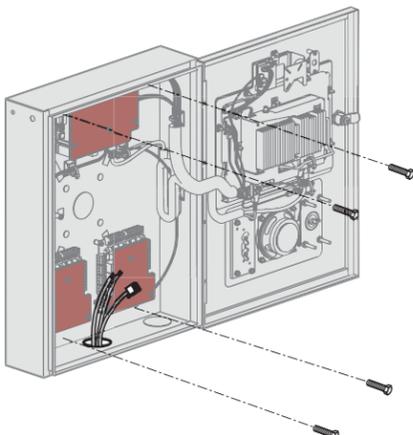
11. VERIFY VIDEO CAMERA OPERATION

1. Turn on CAPXLV Admin mode, Locate and turn on DIP Switch 1 (located on Power & Internet board).
2. Make a test phone call using the SIP test function under Network > Test Sip. Enter a phone number and press the green phone icon.
3. Open the Audio/Video tab to confirm the video feed is working.
4. Turn off CAPXLV Admin mode. Locate and turn off DIP Switch 1 (located on Power & Internet board).
5. Perform multiple access events at the CAPXLV and confirm archived video clips appear in the Activity Log.

INSTALLATION

1. INSTALL CAPXLV

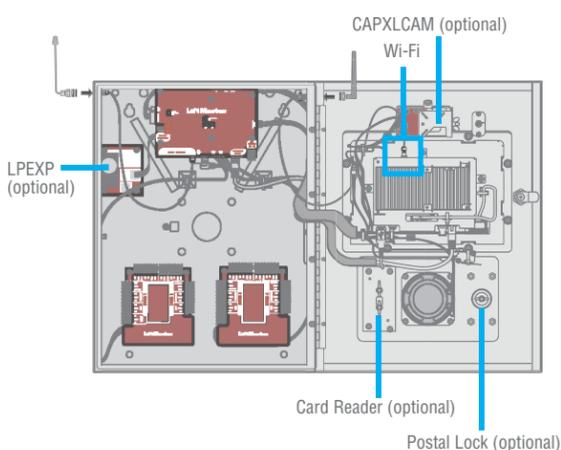
Remove knock outs as required and mount the CAPXLV to a pedestal, a flat solid surface, or into the optional trim kit and back box accessory (CAPXLTK).



2. INSTALL ACCESSORIES

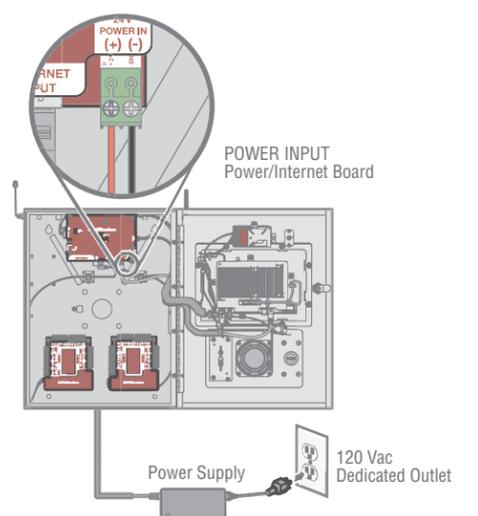
Install radio and Wi-Fi antennas, postal lock, optional card reader, and optional quick call input board as required.

NOTE: CAPXLV includes a camera. CAPXL retrofit accessory kit (CAPXLCAM) for CAPXL or for replacement.



3. CONNECT POWER AND GROUND

Route power wires from included Power Supply to CAPXLV and plug transformer into a 120 Vac outlet. Confirm CAPXLV powers on. Connect ground lug to earth ground. See the full manual for more information.

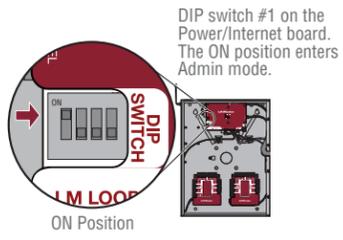


LiftMaster

INSTALLATION (CONTINUED)

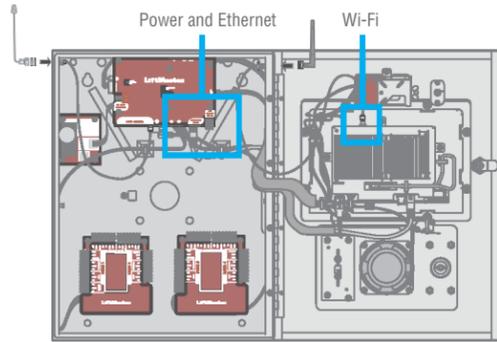
4. ENTER ADMIN MODE

Enter Admin mode using the DIP switch #1.



5. CONNECT AND CONFIGURE INTERNET

Make necessary connections for Internet at the job site (wired or Wi-Fi) and configure network settings in the CAPXLV Admin mode Network tab.



6. CONNECT ACCESS CONTROL WIRING

Route all necessary Wiegand, request to exit, and other input wiring into the CAPXLV and make necessary connections to the gate operator or mag lock being controlled.

If connecting to LiftMaster Gate Operators wirelessly, press LEARN Button on operator twice and LEARN Button for the desired relay in the Outputs tab in the CAPXLV Admin mode.

7. DOWNLOAD DATABASE

Select the Internet connection method and confirm valid connection. After a few minutes, the welcome message, background image, time, and directory will be downloaded to the CAPXLV.

8. VALIDATE PROPER OPERATION

Exit Admin mode using the DIP switch #1. Make a test phone call, test each credential type, and ensure proper behavior of each gate/door connected to CAPXLV. Test video functions.

