

myQ[®] SMART OUTDOOR WIRED CAMERA

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Installation Guide



Overview

What's in the Box

Set Up

What You'll Need

Connecting Your Camera

Mounting Your Camera

Using Your Camera

LED Status Indicators

Additional Resources

Software Agreement

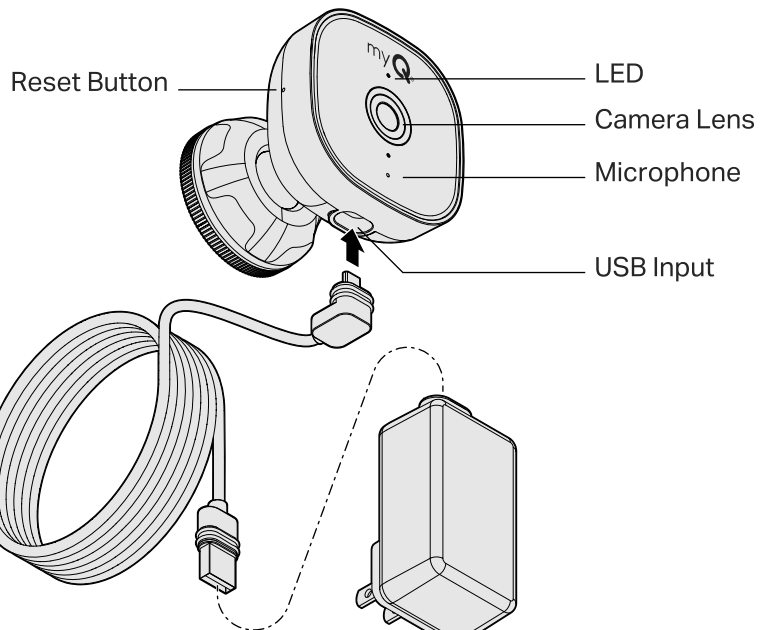
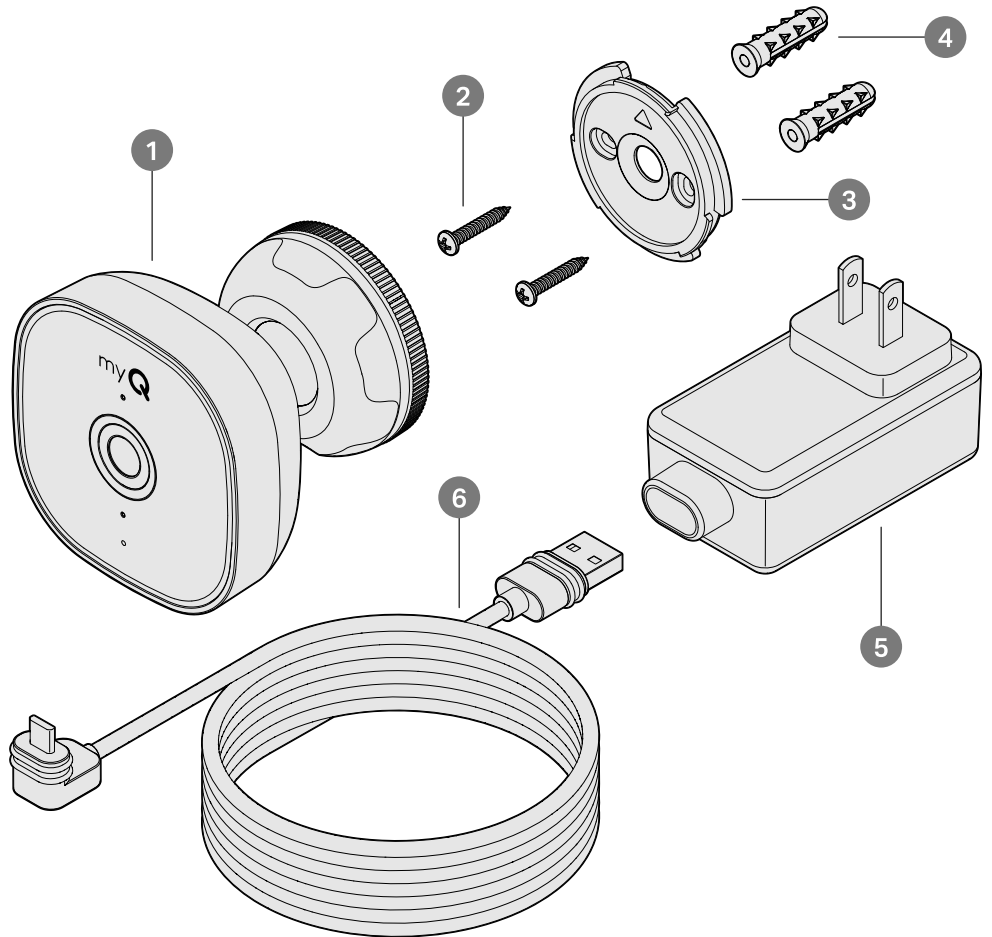
Need Help?

One Year Limited Warranty

Overview: MYQ-C43AXXW, MYQ-C43ACXW

What's in the Box?

1. Camera with mount
2. Screws (Qty. 2)
3. Mounting Plate
4. Anchors (Qty. 2)
5. Power adapter
6. USB power cord



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What You'll Need

- Ladder
- Philips Screwdriver
- Power Drill and Drill Bit (3/32" for pilot holes or 7/32" if you're using wall anchors)
- A power outlet

NOTE: If using an exterior outlet, a GFCI outlet with a cover enclosure for weather proofing is recommended while in use.

- Ensure your smartphone's Wi-Fi is activated and has a strong signal where you intend to place the camera.
- Enable Bluetooth and Location Services on your smartphone.
- Download the latest version of the myQ® App.

TIP: If you already have the myQ App, make sure it's updated for the best experience.

- Sign in to your myQ account or create one if you haven't already.

Connecting Your Camera

Connect to myQ inside your home first before setting up at the mounting location.

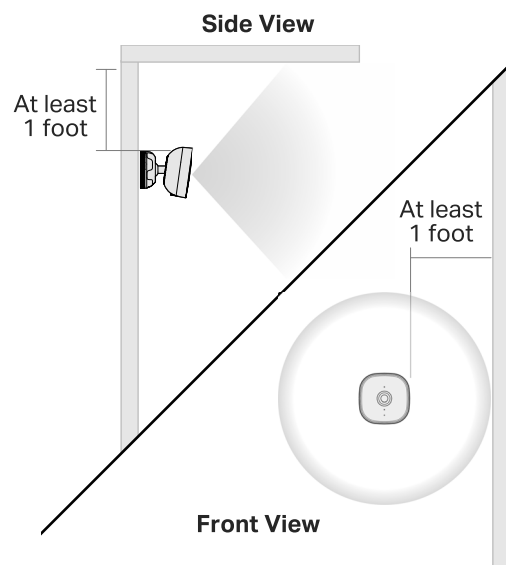
1. Connect the cable to the included adapter and camera.
2. Plug the adapter into a nearby power outlet. Your camera will turn on and you will see a blue light.
3. To add the camera to your myQ account, locate the "+" icon on the home screen inside the app and follow the prompts.

Mounting Your Camera

Choose a Mounting Location

Consider these criteria when selecting a good spot to mount your camera.

- **Avoid direct sunlight:** Your camera is rated for temperature ranges between -4* and 122*F.
- **Consider the field of view:** If there is anything blocking the view, or frequently moving within the frame, your image quality and/or motion alerts may be affected.
- **Mounting height:** Recommended placement is 7 to 10 feet above the ground, but at least one (1) foot from the ceiling and at least one (1) foot from the nearest side wall, and tilted downward.
- **Install near access points:** Consider locations near your garage, front or back entrance that you want to monitor.
- **Nearby outlet:** Use an outlet within 25 ft of the mounting location. If you are using an exterior outlet, check that there is an outlet cover that can fully close.



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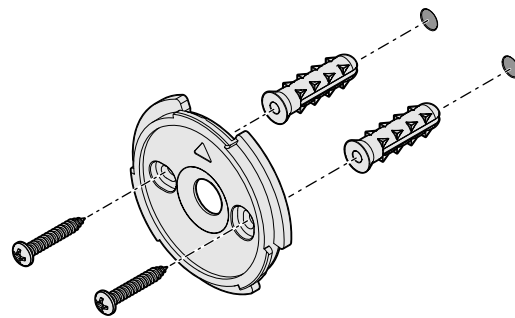
Bring Your Camera Outside

1. After connecting your camera inside, unplug it and take it to the outside mounting location you chose in the last step.
2. Plug the camera into the outlet you want to use and wait for the green light. Your camera will automatically reconnect to your Wi-Fi network.
3. Before proceeding to the installation section, check the indicator on the camera view in the myQ app to see if there is a strong Wi-Fi signal in your chosen install location.
4. Hold the camera near your chosen mounting location and use the livestream to preview the field of view before mounting. If livestream isn't working, your Wi-Fi signal may not be strong enough in this location.

Installation

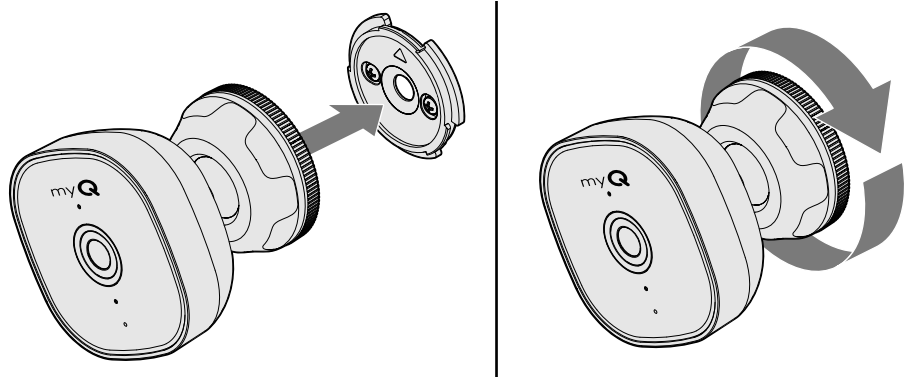
1. Install mounting plate.

Drill pilot holes and install anchors (if needed). Ensure the arrow on the mount is pointing up and secure screws.



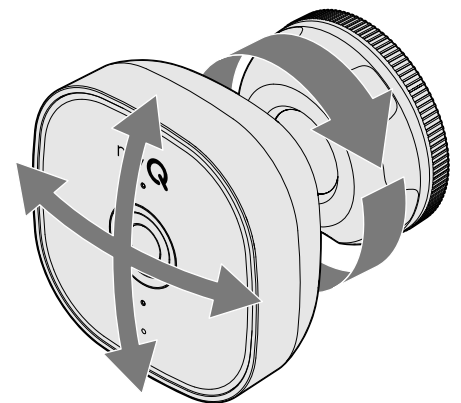
2. Lock camera to mount.

Place the camera base into the installed mounting plate. Turn the base until you feel a click.



3. Adjust camera angle.

Adjust the camera angle to your preferred angle, then hand-tighten the ring against the mount to secure in place.



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Using Your Camera

Get access to livestream video, motion detection, and alerts without a subscription. Use the myQ app to manage your settings and preferences.

Experience premium features with a FREE 30-day trial of the myQ Video Monitoring Plan.

- **Person detection:** Elevate your security and get notified when a person has been seen, ensuring you're always in the loop about meaningful activity.
- **Video recordings:** Access recorded motion history for up to 30 days.
- **Preview notifications:** Preview notifications will send you a thumbnail alert when an event is recorded. Press and hold the notification to expand and see what happened and when.
- **Face detection:** Receive notifications when specific people have come and gone from your home (supported in the US and Canada, excluding the state of Illinois).
- **Activity zones:** Customize your motion detection to only get notified about activity in the most important areas of your outdoor space.
- **Smart-Secure:** Lock down your myQ connected entryways when your camera detects someone unexpected (compatible connected garage door opener and/or myQ-enabled lock required).

LED Status Indicators

What You See	What It Means
Solid White	Camera is powering up.
Flashing Blue	Ready to be set up in the myQ® App.
Solid Blue	Connected to your mobile device. You are not yet connected to the Internet. If this persists after setup, check your home router and Internet.
Flashing Blue and Green	Connecting to Wi-Fi.
Flashing Green	Connected to the router and connecting to the myQ App.
Solid Green	Connected to the myQ® App.
Flashing Purple	Receiving firmware updates.
Flashing Red	Camera overheating.

NOTE: Two solid red lights on left and right side of camera face indicate night mode is active.



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Use of this product and the software embedded within the product are subject to the copyright notices, terms, and conditions accessible in the myQ® App. Open the App Menu and select Help, and then License and Terms of Use for more information.

Need Help?

Go to: support.chamberlaingroup.com

One Year Limited Warranty

The Chamberlain Group LLC ("Seller") warrants to the first consumer purchaser of this product that it is free from defect in materials and/or workmanship for a period of 1 year from the date of purchase.

Because Seller cannot control the quality of products sold by unauthorized sellers, this limited warranty applies only to Products that were purchased from Seller or an authorized reseller in the United States or Canada, unless otherwise prohibited by law. Seller reserves the right to reject warranty claims from purchasers for Products purchased from unauthorized sellers, including unauthorized Internet sites.



WARNING: This product can expose you to chemicals including lead, which are known to the State of California to cause cancer or birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

NOTICE: This device complies with Part 15 of the FCC rules and Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device must be installed to ensure a minimum 20 cm (8 in.) distance is maintained between users/bystanders and device.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules and Industry Canada ICES standard. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

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